

THE GATE TO SOUTHWELL FOLK FESTIVAL 2011

Terms and Conditions

Tickets

Tickets go on sale via the website and by post from December 6th 2010
Tickets will be available from the retail outlets below and by phone from mid January 2011.

Both Weekend tickets and Day tickets are available.

- **Weekend Tickets** cover all programmed events (where space allows).
- **Day Tickets** cover all events on the relevant date (where space allows).

In addition to full Adult tickets the following are available:

- **Youth Tickets** for those aged 12 – 17 years (inclusive).
Youth tickets are only available when booked with Adult tickets on the same booking form.
Children under 12 are given FREE entry
All youths and children must be accompanied by an adult at all times during the festival.
- **Family Tickets** which allow entry for 2 adults and 2 youths.

All tickets are subject to availability.

Camping and Caravans/Motorhomes

Camping on the festival site is only available to WEEKEND ticket holders and covers 4 nights, Thursday to Sunday inclusive.

The cost of camping is £15 per Adult and £8 per Youth and must be booked and paid for at the same time as your ticket.

There is an ADDITIONAL charge of £5 for caravans and motor homes but this is per caravan/motor home not per person. As there is limited space for caravans and motor homes you MUST PHONE 01636 816678 to reserve your space. Awnings are NOT permitted.

The campsites will be open for arrivals from 4pm – 9pm on Thursday 9th June and from 10 am on Friday 10th June.

Advance Bookings can be made:

- **Online** via the festival website (www.southwellfolkfestival.org.uk) at any time by credit/debit card.
- **By post** by downloading and completing a booking form from the website and sending with a cheque to

Gate to Southwell Folk Festival, PO Box 9149, Newark, Notts, NG24 9DZ.

Cheques to be made payable to

The Gate to Southwell Folk Festival Limited and crossed "account payee only".

- **In person** from the following retail outlets **from mid January 2011**.

The Minster Shop, Church Street, Southwell, Notts

Woodlanders, King Street, Southwell, Notts

Dave Mann Music, 123 Mansfield Road, Nottingham, NG1 3FQ

RST Music Services, 27 Carter Gate, Newark, Notts

- **by phone** by calling 01636 812933 **from mid January 2011**.
Purchases by phone may incur a surcharge to cover credit/debit card costs.

Advance bookings will be accepted up to and including 7th June 2011

Thereafter - please call 01636 816678 or email

tickets@southwellfolkfestival.org.uk to check availability.

Some tickets will be available at the gate during the festival. These may only be purchased by cash or cheque, supported by a bank guarantee card.

Discounts

Early Bird discounts are available for tickets purchased up to and including 28th February 2011. Reduced discounts are available for tickets purchased between 1st March 2011 and 30th April 2011. From 1st May 2011 all tickets are at full price.

Refunds

Refunds will only be given consideration on written request before 30th April 2011 and will be subject to a 50% administration charge. If lost there can be no ticket replacement. Tickets are not transferable.

SORRY – NO REFUNDS FROM 1ST MAY 2011, UNLESS THE EVENT IS CANCELLED DUE TO UNFORESEEN CIRCUMSTANCES.

Artists

The Festival gives no warranty that artists named in the programme and any publicity will perform at any particular time, or at all, and reserves the right to present alternative performers and re-programme events where unforeseen circumstances prevail. However, every effort will be made to carry out the programme as advertised.

Camping Rules

All Campers – Please remember that noise carries further than you think. Please consider neighbours when playing live acoustic music, radios or CD players.

Additionally, there are residents close to the Festival site and the Festival can only happen with their co-operation and goodwill.

Due to the anticipated high demand for caravan space, awnings will not be permitted. This may be relaxed if space later allows or if there are specific extenuating circumstances. If the latter applies, please explain when you call to book your place.

Dogs

Only dogs required to assist people with disabilities will be admitted into the Festival Arena. Those bringing caravans or motor homes may bring dogs as long as they are kept outside the Festival Arena and are kept on a lead at all times.

Car Parking

Car Parking is available free of charge

Data Protection

When you buy your tickets we will add your details to our mailing data. We will use this information to update you about the festival and associated events."

If you do not want to be on our mailing list please write to Gate to Southwell Folk Festival, PO Box 9149, Newark, Notts, NG24 9DZ.

No Liability

The Gate to Southwell Folk Festival Limited accepts no liability for loss or damage to your personal property or possessions, however caused.